



PROFESSIONAL GLAZIER SPECIALISTS

Surrey Splashbacks & *Windows*

13 Hedgecroft Cottages Newark Lane Ripley Woking Surrey GU23 6DD

E: info@surreysplashbacks.co.uk T: 07725 999932

Complaints Process

If you're not completely happy with our customer service or products we'd like to hear about it so we can learn about what went wrong and how we can prevent it from happening again.

We always want our customers to have the best products and service possible

If your expectations are not met, then please tell us...

Here is how you can contact us

If you are not pleased with any part of our service or products you can tell us about your complaint (or feedback) by:

Call Us - We are open Monday to Friday from 09.00am – 6.00pm & Saturday 09.00am to 13.00pm

Write / Email –at the address shown and address your letter to Trudy Andrews Customer Liaison

We will aim to resolve your complaint by acknowledging immediately, and then investigating and responding to you in 10 days. If the investigating takes longer, we will update you. This may happen if the complaint relies on 3rd Party involvement

Registered Address: 13 Hedgecroft Cottages Newark Lane Ripley Woking Surrey GU23 6DD
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